2026–2027 Snow Season Information & Pricing

Dear Valued Customer,

At Island Park Services, we take great pride in delivering high-quality snow removal services. As we prepare for the 2026–2027 snow season, we want to sincerely thank you for your continued support and patience as we work hard to keep your roads clear and safe. We're truly grateful to have you with us, Over the past season, we've focused on improving both our services and our processes—and we're committed to making this coming season even better.

HOA Road Plowing & Communication

In years past, Island Park Services was responsible for plowing the main HOA roads. As the new owners, we've made it a priority to listen to and understand the concerns and frustrations of HOA members.

Over the past season, we've worked hard to address the issues we were made aware of, and we truly appreciate your feedback. We are also meeting with the HOA president to ensure we fully understand current concerns and to establish clear expectations for the upcoming season.

While we understand that we may not always be able to reach every area immediately—especially during major storms—we are committed to doing our very best to ensure safe, reliable access to homes throughout the community. Our goal is to make your winter visits as smooth and stress-free as possible.

If you are not currently signed up for driveway snow removal but would like to be added to our schedule, please let us know! More information on how we operate and our driveway pricing is provided below.

2026–2027 Season Pricing

Returning Clients

You will remain on our snow removal list (Regular or Will Call), based on last year's service, **unless we hear otherwise**.
Not sure of your current status? Contact us to confirm:
📞 (208) 558-7548 | ✉️ contactus@islandparkservices.com

Regular Service

- **Automatic service every time it snows 4–6 inches**
- **Rate:** $165/hour
- **Minimum Charge:** 20 minutes
- **Billing:** In 5-minute increments after the first 20 minutes

Travel time is included in the rate. The more people near you on our schedule, the less you'll pay in shared travel time.

Will Call Service

- **Plowing only when you request it**
- **Notice Required:** At least 2 days in advance is preferred
- **Rate:** $175/hour
- **Minimum Charge:** 1 hour
- **Billing:** In 5-minute increments after the first hour *Travel time is included in the hourly rate.*

Billing & Payment Policy

- **Invoices sent:** 1st of each month
- **Payment due:** By the 15th
- **Past due policy:** Services are paused if your account is **30+ days overdue**

Need a special payment plan? Call us to discuss options.

You may **save a card on file** in your client hub.
If you'd like **auto-pay**, reply to your first invoice and authorize us to charge your card each month.

Services will not resume if you have an outstanding balance from previous seasons.

Service Guidelines & Policies

Snow Marker Requirement

- All driveways, roads, and business access points **should be marked** with snow poles.
- We offer snow pole installation—contact us to schedule (fees may apply).

Unmarked areas: Island Park Services is not responsible for damage to hidden objects like curbs or landscaping.

Snow Placement

- We distribute snow **evenly on both sides** of the road when possible
- As snow piles up, space becomes limited—we appreciate your understanding
- We **do not** push snow entirely to one side of the road

Gravel & Lawn Areas

- We try to avoid blowing rocks or gravel onto lawns
- Crews rotate, and gravel depth/material varies by property
- A few inches of snow base may be left to minimize gravel displacement

Driveway Access

- We do **not** move vehicles, trailers, trash cans, or other obstacles
- If obstructions are present, we may **skip or partially plow** your area
- A **1–2 foot buffer** is left near garages and buildings to prevent damage

Animal Safety

- Please **keep pets indoors** during service.

We had a dog bite incident last year—thank you for helping keep our crew safe.

Vacation Rental Properties

- Please provide a **monthly rental schedule** to ensure plowing before guest check-ins
- Remind guests **not to park in the road**—it causes delays and safety issues
- If we must plow around vehicles parked in roadway, **you will be billed for extra time**

Construction Sites & Contractors

- Clear all debris/materials from job sites before plowing
- You'll be billed for equipment damage caused by hidden objects
- Follow us on Facebook or contact us before heading to job sites
- **Do not** attempt to drive around our crews—it causes delays and we will turn you around until all of the HOA is opened up.

Repeated violations may result in extra charges or delayed entry

Service Order & Scheduling

- No priority list—**all clients are served equally**
- Those farther in subdivisions may be reached later.
- **Service order:**
    1. Open roads with plow trucks
    2. Clear individual driveways
    3. Return to widen roads (may take 1–2 days depending on conditions)

🛑 Safety & Conduct Policy

- We reserve the right to **refuse service** if our crew has any problems, feels unsafe or is being threatened.

Thank you for treating our team with respect.

Stay Updated

For real-time updates on plowing schedules, delays, and weather-related service changes especially for your HOA.
👉 Follow us on Facebook: facebook.com/islandparkservices

We're looking forward to a **safe, efficient, and successful snow season** ahead.
If you have questions, concerns, or feedback—please don't hesitate to reach out.
We're here to help!

Warm regards,
Owners~
Dan Eaton, Stockton Berry & Chase Petersen

208-558-7548
✉️ contactus@islandparkservices.com